

CASE STUDY



Emergency Water Damage Restoration for Municipal Office

MARKET SECTOR SERVED:

State & Municipality

ATI Restoration Services



Emergency Response



Water Extraction



Contents Cleaning



Moisture Mapping



Reconstruction



Overview

Severe flooding impacted the southwest corner of a large municipal transit facility in San Diego County, CA. After heavy rainfall caused exterior drains in a lower-level, semi-subterranean area to back up, water accumulated near a retaining wall and entered the building. Approximately 3,000 square feet of the 250,000-square-foot, four-story facility was affected, including the lower office level. Our team responded quickly to mitigate water damage and restore the facility back to pre-loss conditions.

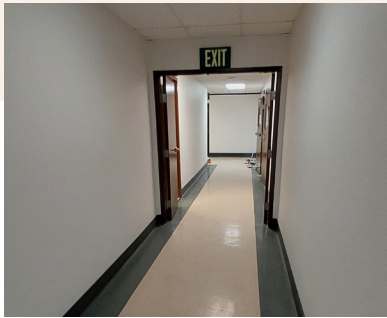


Project Challenges

Upon arrival, the team encountered a highly-regulated municipal office environment that required strict adherence to government protocols. Numerous cubicles and boxed documents had to be carefully relocated within the space, as no contents were permitted to leave the building due to data security restrictions. The project operated under tight time constraints and the flooring selection had to meet county-specific standards. Material availability and approval timelines further complicated scheduling, requiring detailed planning and precise execution to protect sensitive materials, maintain operational requirements, and meet critical project deadlines.

ATI Solutions

To maintain the project schedule, the team quickly mobilized to mitigate water damage and stabilize the affected areas. A dedicated crew of three to five technicians worked on site daily, including extended weekend hours to accommodate the building's lease requirements and operational needs. The crew performed moisture mapping and water leak detection



to identify all impacted materials. Then, the crew set up containment and executed a focused remediation plan that involved dehumidifiers, high-velocity air movers, HEPA filtration devices, and specialty extraction equipment to accelerate structural drying. Throughout the project, strict safety and quality control standards were upheld.



Results

The project was completed on budget and in full compliance with all regulatory and county-specific requirements. All inspections were passed, and strict safety protocols were followed, resulting in zero safety incidents. The team kept the government facility and insurance representatives informed throughout the process, demonstrating transparency through consistent project updates. The lower office level was fully restored, sensitive materials were safeguarded, and the space was returned to a safe, fully operational condition on schedule.



24-Hour Emergency Response
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