



AMERICAN TECHNOLOGIES, INC.

Water Damage Restoration

Spokane, WA

Adjuster - Tony Calub/Kevin Brown - MCU

PROJECT PROFILE

Client: Full Service Retirement Community
Spokane, WA

Type of job: Dry-down, mold remediation and reconstruction of a full-service retirement community consisting of condominium-style homes, assisted living apartments, memory care center and skilled nursing facility.

Situation

Massive snow storms and freezing temperatures in Washington State caused significant ice buildup on the rooftops of this retirement community. The ice buildup eventually broke through the roofs, causing major water damage inside many of the buildings throughout the 16-acre campus.

ATI Services

Within 24 hours after the initial call, ATI personnel arrived on-site to assess the damage and begin remediation. Specific services included:

- Thermal imaging of 500 rooms to identify specific areas of water damage
- Interior and exterior dry-down of contents and building materials
- Mold remediation
- Removal and replacement of building materials including exterior siding, lightweight concrete, sheetrock, carpet and padding, linoleum and hardwood floors
- Interior painting
- Contents manipulation
- Resident relocation assistance

The ATI Advantage

- With multiple offices and dedicated catastrophe response teams, ATI was able to dispatch 50 employees along with two CAT trailers fully loaded with drying equipment to the site within 48 hours after initial contact was made.





- Ten full-time ATI thermal imaging technicians successfully surveyed over 500 rooms in just 24 hours to pinpoint water damage throughout the impacted buildings.
- As a full-line remediation and restoration service, ATI crews were able to transition smoothly from the dry-down and mold remediation phase to the reconstruction phase of the recovery, keeping costs in line and timeframes intact.

Results

For this project, ATI crews had to take extra steps to work around the special needs of the residents who for the most part, remained in their units during the reconstruction phase of the project. To ensure the comfort and safety of the residents, ATI crews completed their work and removed all equipment by 4 p.m. each day so that the residents could enjoy their living spaces and move about safely during the evening hours. Despite the limited daily work hours and continuing weather woes, ATI completed the massive reconstruction work in just 12 weeks from start to finish.

“At ATI, we are always mindful of the human side of a loss, and that was particularly important in this job. Because we were dealing with an older population with physical and mental challenges, our crews took special care to conduct their work in a way that was respectful of the residents and helped them feel safe and comfortable during the recovery. Knowing that we were able to bring a sense of security back to these folks made this job extra special for everyone.”

— Kyle Pickett,
ATI General Manager

